

Standard Terms and Conditions of Sale

1. SCOPE. The following terms and conditions apply to the sale of all products (“Product”) sold or distributed by SignalQuest, LLC. (“SignalQuest”) to a Buyer (“Buyer”).

2. TERMS AND CONDITIONS OF QUOTATION. Buyer’s offer resulting from SignalQuest’s quotation is expressly conditioned upon Buyer’s assent to SignalQuest’s Standard Terms and Conditions printed below. All orders will be subject to acceptance by SignalQuest as indicated by the delivery of the standard Order Confirmation form from SignalQuest to Buyer.

3. TERMS AND CONDITIONS OF SALE. Acceptance of Buyer’s order is conditional on Buyer’s assent to the Terms and Conditions printed below. If Buyer objects to any terms below, such objection must be in writing and delivered to SignalQuest within 10 days of receipt of SignalQuest’s standard Order Confirmation form. Failure to make such a timely exception, or acceptance by the Buyer of any goods delivered by SignalQuest hereunder, shall be conclusively deemed assent to the Terms and Conditions below.

4. PRICES AND DELIVERY. Prices set in SignalQuest’s quotation are valid for thirty (30) days from the date of quotation unless otherwise noted. The quoted prices are exclusive of all taxes, freight, duties, or other applicable charges. Prices apply only if the quantity ordered is released for shipment within twelve (12) months from the date of SignalQuest’s receipt of Buyer’s order. Otherwise, SignalQuest’s standard price in effect at the end of the twelve (12) month period shall be applied to the actual quantity shipped and Buyer will be “charged back” to reflect pricing for the quantity actually shipped. Buyer shall remit payment for these “charge-backs” within thirty (30) days of the expiration of the twelve (12) month period.

All prices are subject to adjustment on account of specifications, quantities, shipment arrangements or other terms and conditions which are not a part of the original price quotation. SignalQuest reserves the right at any time during the course of this contract to revise prices and upon giving Buyer written notice; such revised prices shall apply to all goods thereafter shipped. If buyer provides written objection within ten (10) days following notice of a price change, SignalQuest shall have the option of terminating this contract with no liability to SignalQuest.

5. PAYMENTS. Unless otherwise stated on the face hereto or as otherwise agreed upon in writing, payments for first orders are due at the time of order. Subject to credit approval, invoices are due and payable net thirty (30) days from date of invoice. SignalQuest reserves the right at any time to revoke any credit extended to the Buyer for any risk deemed good and sufficient by SignalQuest. Interest will accrue at one and one half percent (1.5%) per month on any invoice balance unpaid after 30 days. Amounts owed by the Buyer with respect to which there is no dispute shall be paid without set-off for any amounts which the Buyer may claim are owed by SignalQuest and regardless of any other controversies which may exist.

SignalQuest will issue invoices on delivery in the case of all products; and if deliveries are authorized in installments, each shipment shall be invoiced and paid when due without regard to other scheduled deliveries. Payment shall be made for the goods without regard to whether Buyer has made or may make any inspection of the goods. If shipments are delayed by Buyer, payments are due from the date when SignalQuest is prepared to make shipments. Goods held for Buyer are at Buyer’s risk and expense.

6. SHIPMENT AND RISK OF LOSS. All Product shall be shipped F.O.B. SignalQuest’s facility in Lebanon, NH, USA. Unless otherwise agreed to in writing, Buyer shall be responsible for all transportation, insurance, duties, and other applicable expenses. Risk of loss or damage shall pass to Buyer upon delivery of the Product to the common carrier for shipment.

SignalQuest may deliver goods in installments. Shipping dates are approximate only. SignalQuest shall not be liable for any loss or expense, whether by way of contract or tort, (consequential or otherwise) incurred by Buyer if SignalQuest fails to meet the specified estimated delivery schedule because of unavoidable production or other delays.

7. OFFER / ACCEPTANCE. SignalQuest offers to sell and deliver the products and services specified herein in accordance with the terms and conditions hereof. THIS OFFER EXPRESSLY LIMITS ACCEPTANCE TO THE TERMS HEREOF AND ANY ADDITIONAL OR DIFFERENT TERMS PROPOSED BY THE BUYER ARE HEREBY OBJECTED TO AND REJECTED UNLESS EXPRESSLY ASSENTED TO IN WRITING BY SIGNALQUEST.

8. CONTINGENCIES AND FORCE MAJEURE. SignalQuest shall not be liable for any delay in delivery, non-delivery, failure to perform, or other loss in whole or in part, caused by the occurrence of any contingency beyond the control either of SignalQuest or SignalQuest’s suppliers, including, but not limited to, war (whether an actual declaration thereof is made or not), sabotage, insurrection, riot or other act of civil disobedience, act of a public enemy, failure or delay in transportation, act of any government or any agency or subdivision thereof, judicial action, labor dispute, accident, fire, explosion, flood, storm or other act of God, shortage of labor, fuel, raw material or machinery or technical failure where SignalQuest has exercised ordinary care in the prevention thereof. SignalQuest may allocate production and deliveries among SignalQuest Buyers.

9. SUBSTITUTIONS AND MODIFICATIONS OF GOODS. SignalQuest may modify the specifications of goods designed by SignalQuest, and substitute goods manufactured to such modified specifications for those specified herein, provided such goods substantially conform to this contract. Where Buyer orders goods subject to military specifications, Buyer agrees that SignalQuest may supply goods which conform with the most current version or revision of the applicable military specifications.

10. CHANGES. Any notice or instruction from the Buyer received subsequent to SignalQuest acknowledgment, including supplementary information contained in a confirming purchase order, which has the effect of changing the specifications, scope of work, or other terms, will be effective only upon an appropriate adjustment in the price and/or delivery date, and acceptance of any change by SignalQuest in writing.

11. TERMINATION / CHANGE / RETURN. All orders are “Non-Cancelable, Non-Returnable” (“NCNR”) without the written consent of SignalQuest, and will be subject to the standards set forth in the National Electronic Distributors Association (“NEDA”). By placing a Purchase Order, the Buyer agrees to SignalQuest’s NCNR Product Agreement and the guidelines set forth in the NEDA Industry and Position Paper (found at <http://www.nedassoc.org/NCNR.htm>).

In the event that SignalQuest agrees to terminate any unshipped portion of an order, such agreement is subject to the condition that the Buyer pays SignalQuest for all Product previously delivered which remain unpaid as of the termination date, and unless otherwise agreed upon in writing, all Product scheduled to be delivered forty-five (45) days from the date of termination. For orders that SignalQuest acknowledges to be cancelable, orders or deliveries cancelled inside the Cancellation Window as stated in SignalQuest’s quotation, will be subject to a twenty (20) percent restocking fee.

Buyer may return Product for credit within 30 days of receipt. Only complete, undamaged returned Product in unopened, original packaging with all materials, discs, and other accessories in place will be accepted for credit.

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12. LIMITED WARRANTY. THE FOLLOWING IS IN LIEU OF ALL WARRANTIES EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OBLIGATION ON THE PART OF SIGNALQUEST.

SignalQuest, except as otherwise hereinafter provided, warrants the goods against faulty workmanship or the use of defective materials, and that such goods will conform to SignalQuest's written specifications, drawings, and other descriptions for a period of one (1) year. SignalQuest warrants that at the time of delivery SignalQuest has title to the goods free and clear of any and all liens and encumbrances. These warranties are the only warranties made by SignalQuest and can be amended only by a written instrument signed by an officer of SignalQuest.

Continued use or possession of goods after expiration of the applicable warranty period stated above shall be conclusive evidence that the warranty is fulfilled to the full satisfaction of Buyer. SignalQuest makes no warranty as to experimental or developmental goods or goods not manufactured by SignalQuest.

SignalQuest's warranties are herein above set forth shall not be enlarged, diminished or affected by, and no obligation or liability shall arise or grow out of SignalQuest's rendering of technical advice or service in connection with Buyer's order of the goods furnished hereunder.

13. PRODUCT APPLICATION INDEMNITY. Buyer agrees to indemnify and hold harmless SignalQuest for all claims, whether arising in tort or contract, against Buyer and/or SignalQuest, including Attorney's fees, expenses and costs, arising out of the application of SignalQuest's products to Buyer's designs and/or products, or SignalQuest's assistance in the application of SignalQuest's products.

14. USE IN LIFE SUPPORT APPLICATIONS. Products sold by SignalQuest are not designed for use in life support and/or safety equipment where malfunction of the product can reasonably be expected to result in personal injury or death. Buyer uses or sells such products for use in life support and / or safety applications at Buyer's own risk and agrees to defend, indemnify, and hold harmless SignalQuest, from any and all damages, claims, suits, or expenses resulting from such use.

15. EXCLUSIVE REMEDIES. If the goods furnished by SignalQuest fail to conform to SignalQuest's standard Limited Warranty, SignalQuest's sole and exclusive liability shall be (at SignalQuest's option) to repair, replace or credit Buyer's account for any such goods which are returned by Buyer during the applicable warranty period set forth above, provided that (i) SignalQuest is promptly notified in writing upon discovery by Buyer that such goods failed to conform to this contract with a detailed explanation of any alleged deficiencies, (ii) such goods are returned to SignalQuest, F.O.B. SignalQuest's plant, and (iii) SignalQuest's examination of such goods shall disclose to SignalQuest's satisfaction that such alleged deficiencies actually exist and were not caused by accident, misuse, neglect, alteration, improper installation, unauthorized repair or improper testing. If SignalQuest elects to repair or replace such goods, SignalQuest shall have a reasonable time to make such repairs or replace such goods. Any goods returned to SignalQuest must be in accordance with SignalQuest's Return Materials Authorization (RMA) Policy which will be provided at Buyer's request.

SignalQuest's maximum total liability in connection with the sale of its Product for damages or expenses arising from any default or breach of warranty, or failure to deliver Product in conformance with the Buyer's order shall not exceed the price actually paid to SignalQuest for the particular products involved in the occurrence giving rise to such liability. The period of such liability shall not extend beyond the warranty period.

THIS IS SIGNALQUEST'S ONLY LIABILITY AND BUYER'S EXCLUSIVE REMEDY FOR ANY CLAIM, WHETHER ARISING IN TORT OR CONTRACT, AND IN NO EVENT SHALL

SIGNALQUEST BE LIABLE FOR SPECIAL, COLLATERAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

16. ACCEPTANCE OF PRODUCT. Acceptance shall be presumed conclusively to have occurred thirty (30) days following delivery of product to Buyer, unless Buyer has notified SignalQuest in writing of Buyer's accepted the product prior to that date.

17. RIGHTS OF USE. Nothing in this document shall prohibit SignalQuest from marketing or selling Product, whether or not the product is "off the shelf" or built or modified to suit the Buyer's requirements. Unless otherwise agreed to in writing, payment of non-recurring engineering (NRE) fees to SignalQuest shall not afford the Buyer exclusive rights to purchase, market, or sell any product built in the course of such engineering development.

18. CONFORMANCE WITH LAW. Buyer assumes all responsibility for conformance of Product with laws, rules, regulations, and ordinances of any governmental agency or other authority applicable to the use or operation of Product.

19. CONFIDENTIALITY. The Buyer shall keep confidential all proprietary information furnished or disclosed by SignalQuest. The Buyer shall not, directly or indirectly, disclose, copy, or otherwise transfer such information and trade secrets to any third party at any time. Buyer shall not modify or reverse engineer any Product or parts thereof.

20. PROPERTY RIGHTS. SignalQuest shall have exclusive rights to all patents, trademarks, service marks, copyrights, trade secrets, and all other intellectual property rights regarding the Products. Title to all software Products shall remain with SignalQuest and Buyer's use thereof shall be restricted under a non-exclusive license agreement granted by SignalQuest pursuant to the terms of a Software/Technology License Agreement between SignalQuest and Buyer.

21. ASSIGNMENT. This Contract is not assignable by Buyer and any attempt to assign any rights, duties or obligations arising hereunder shall be void.

22. SEVERABILITY OF TERMS. If any phrase, clause or provision shall be declared void, the validity of any other provisions shall not be affected thereby.

23. ARBITRATION. Any controversy or claim arising out of this Agreement or a breach thereof shall, on written request of either Party served on the other, shall be resolved by arbitration in the state of New Hampshire and shall be conducted in accordance with the Rules and Regulations of the American Arbitration Association (Commercial Division). If the Parties are unable to agree on an arbitrator within thirty (30) days after a Party has served notice of a request to arbitrate, then an arbitrator shall be selected by the American Arbitration Association pursuant to its then current rules, within fifteen (15) days after the Parties are unable to agree on the arbitrator. The award shall be specifically enforceable in a court of law with jurisdiction over the Parties and subject matter. The prevailing party in any legal proceeding shall be entitled to recover its reasonable attorneys' fees incurred in connection therewith.

24. ENTIRE AGREEMENT AND AMENDMENTS. Buyer agrees to these Standard Terms and Conditions by placing an order for the Product. The terms and conditions herein, constitute the entire Contract between the parties and supersede all previous communications, whether oral or written and shall supersede and have control over any conflicting or contrary terms in any purchase order or any other terms relating to prices, quantities, delivery schedules, terms of payment, and other written provisions mutually agreed upon. SignalQuest's failure to object to provisions contained in any communication from Buyer will not be a waiver of the provisions hereof. This Agreement cannot be modified except in writing signed by SignalQuest and Buyer.